



South Carolina

BlueCross BlueShield of South Carolina is an independent licensee of the Blue Cross and Blue Shield Association

To request claims review, please complete this information for BlueCross BlueShield of South Carolina members (including Preferred Blue® members, state of South Carolina employees, and federal employees). When submitting review requests, please use this form as a cover to all attachments. Be sure to complete or check each section, as appropriate.

Patient Information

Patient's Name: Identification Number:

Type of Plan (Check only one): [] State Health [] Federal Employee [] Group & Individual [] Preferred Blue [] BlueCard®

Provider Information

E-mail Address:

Provider's Name: Provider Number: Phone Number:

Provider's Address:

Contact Person: Signature of Person Requesting Review/Appeal:

1st level Review [] 2nd level [] Appeal (check one) Attach copy of 1st review denial for Appeal

Claim Number: Date of Service:

Description of Request:

Attachments – Please attach all documentation you would like us to consider in the review/appeal.

- [] Remittance Advice [] History and Physical [] Operative Report [] Office Notes [] Pathology Report [] Hospital Progress Notes [] Radiology Report [] Laboratory Report [] Other

****Do not attach claim****

FAX or MAIL TO THE APPROPRIATE ADDRESS:

- STATE HEALTH PLAN: ("ZCS" ALPHA PREFIX) STATE HEALTH PLAN: AX-B10 ATTN: MEDICAL REVIEW P.O. BOX 100605, COLUMBIA, SC 29260-0605 FAX (803) 264-4204
FEDERAL EMPLOYEE PLAN/FEP: ("R" ALPHA PREFIX) FEDERAL EMPLOYEE PLAN: AX-B05 ATTN: MEDICAL REVIEW P.O. BOX 600601, COLUMBIA, SC 29260 FAX (803) 264-8104
GROUP & INDIVIDUAL: ("ZCY" ALPHA PREFIX) GROUP & INDIVIDUAL: AF-720 ATTN: MEDICAL REVIEW I-20 at ALPINE ROAD, COLUMBIA, SC 29219 FAX (803) 264-4172
PREFERRED BLUE AND ALL OTHER BlueCross (BlueCard): PPO PROVIDER SERVICES: AF-720 ATTN: MEDICAL REVIEW I-20 at ALPINE ROAD, COLUMBIA, SC 29219 FAX (803) 264-4172

Note: This form is intended for use by physicians and other health care professionals in South Carolina. If you are located outside South Carolina and have claims questions, reviews or appeals, please direct them to your local Blue Plan.