

A good choice

Remember, when you use generic drugs, you can get the same quality as brand-name drugs – at a lower cost. To learn more about generic drugs, visit our Web site or talk to your doctor or pharmacist.

Selecting a Pharmacy

With more than 57,000 network retail pharmacies to choose from, it's easy to find a pharmacy that's convenient for you. To locate a network pharmacy, refer to your network pharmacy directory. If you don't see your pharmacy listed, check first with your pharmacy to see if it has been added to our network since the list was printed. You can also use the pharmacy locator on our Web site or call Caremark toll free at 1-888-963-7290. You should always check with your pharmacy to see if it is part of our network before you have your prescriptions filled .

Need help or have any questions?

Visit our Web site or call the customer service number printed on your ID card or in your health benefits booklet or policy.

Health and Prescription Information

Your health plan has selected Caremark to administer your prescription benefit program. Caremark uses health and prescription information of covered members and dependents to administer your benefit. Caremark generally reports that information to your health plan. Caremark also uses information and prescription data gathered from claims submitted nationwide for reporting and analysis without identifying individual patients.

Your privacy is important to us. Employees at your health plan and at Caremark are trained regarding the appropriate way to handle your private health information.



Your BlueRxSM Prescription Benefit Program



South Carolina

*BlueCross BlueShield of South Carolina
is an independent licensee of the
Blue Cross and Blue Shield Association*

www.SouthCarolinaBlues.com

Your BlueRxSM prescription benefit program

Your BlueRx prescription benefit program is a great feature of your health insurance policy. With BlueRx and your ID card, you have access to more than 57,000 participating network retail pharmacies nationwide. When you use a network pharmacy, you will pay special discounted prices for your prescriptions. Best of all, when you file a claim for your prescriptions, the amounts you pay will apply to your annual deductible and out-of-pocket limits. We'll also reimburse you for the amounts you pay based on the benefits defined in your health insurance policy.

How much will I pay for my drugs?

The amount you will pay for your drugs is based on the cost of the drug and our special discounted prices. After you show your ID card, give the pharmacist your prescription. At a network pharmacy, the pharmacist will use a computer to check your eligibility for benefits and to determine the discounted price you should pay. You will pay 100 percent of the discounted price when you get your prescription. If you don't use a network pharmacy for your prescriptions or you don't show your ID card, you will pay the full price for your prescriptions and the amount we will reimburse you may be lower.

In order for you to receive reimbursement for your prescriptions, you must complete a Prescription Drug Claim Form and attach your prescription receipt(s). Mail the completed and signed form and your receipt(s) to Caremark at the address below. On behalf of your health plan, Caremark assists in the administration of this program. Caremark is an independent company that administers prescription drug benefits.

Caremark
Prescription Drug Claim Processing Center
P.O. Box 52059
Phoenix, AZ 85072-2059

You can get claim forms on the Prescription Drug Information page on the Web site indicated on your ID card or by calling Caremark toll free at 1-888-963-7290. If you are requesting reimbursement for prescriptions received from more than one pharmacy, you may include receipts from multiple pharmacies on the same claim form. However, if you are requesting reimbursement for more than one person, please complete a separate claim form for each person.

Upon receipt of your claim form, Caremark will verify your prescription receipts and then send us an electronic record for processing and payment. We will apply the amounts you paid to your deductible and out-of-pocket amounts and send you an Explanation of Benefits with any reimbursement that is due you.

The amount we reimburse you is based on the percentage outlined in your benefit booklet. Also, if you are seeking reimbursement for prescriptions you received from a non-participating pharmacy, your reimbursement may be based on the discounted amount you would have paid at a participating pharmacy, even if you paid more than the discounted price.

Remember, to make the most of your benefit, always use a network pharmacy and show your ID card. We also encourage you to talk with your doctor about generic drugs that may be a good choice for you. Generics contain the same active ingredients as their brand-name counterparts, but they will cost you less!

Are generic drugs safe?

Absolutely! Generic drugs become available when patents expire on brand-name drugs. The color and shape of a generic drug may be different from its brand-name counterpart, but the active ingredients are the same for both. Generic drugs must meet the same U.S. Food and Drug Administration (FDA) quality standards as the brand-name drugs. You should always ask your doctor to allow a generic substitution if one is available.

Why do generic drugs cost less?

Generic drugs tend to cost less than brand-name drugs because the companies that make them do not have to recover the costs of research and development.

Is there a generic drug available for my condition?

Most likely, yes. Many commonly prescribed drugs have generic versions. In fact, nearly 63 percent of prescriptions are now filled with generic drugs. Below are a few of the most common generics and their brand-name counterparts.

Brand Drug

Adderall
Allegra
Amaryl
Ambien
Ativan
Climara
Darvocet-N
Diflucan
Estrace
Flonase
Foltx Tablet
Glucophage
Glucotrol XL
Metrogel
Miacalcin
Miralax
Mobic
Pravachol
Proscar
Prozac
Valium
Wellbutrin SR
Xanax
Zithromax
Zocor

Generic Equivalent

amphetamine salts
fexofenadine HCL
glimepiride
zolpidem tartrate
lorazepam
estradiol
propoxyphene-N/APAP
fluconazole
estradiol
fluticasone spray
folbic
metformin HCL
glipizide ER
metronidazole
calcitonin nasal spray
glycolax
meloxicam
pravastatin
finasteride
fluoxetine
diazepam
bupropion SR
alprazolam
azithromycin
simvastatin

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